

course name .. Aviation & hospitality management

duration. 6 months

fees ..58500

installment.. 1st 20000

2nd.20000

3rd 18500

An **Aviation Hospitality Management** course combines aspects of **aviation, hospitality, customer ser**

Course Overview: Aviation Hospitality Management

Course Objective

To train students in the skills and knowledge required for professional roles in the aviation and hospit

Key Topics Covered

1. Introduction to Aviation Industry

History and growth of aviation

Types of airlines and airport operations

Air travel regulations and IATA/ICAO

2. Hospitality and Customer Service

Principles of hospitality

Passenger handling and service etiquette

Cultural awareness and communication

3. Cabin Crew Training

Grooming standards

In-flight services and announcements

Safety and emergency procedures

4. Airport Ground Services

Check-in and boarding processes

Baggage handling

Ramp and ground handling operations

5. Aviation Security and Safety

Security procedures at airports

Emergency handling

First aid and medical preparedness

6. Travel and Tourism Management

Travel documentation (visas, passports, tickets)

Reservation and ticketing systems (GDS: Galileo, Amadeus)

Tour operations and itinerary planning

7. Soft Skills & Personality Development

Communication skills

Conflict resolution

Grooming and presentation

8. Management Principles

Hospitality management fundamentals

Customer relationship management (CRM)

Event management (sometimes included)

Course Duration

Certificate/Diploma: 6 months to 1 year

Advanced Diploma: 1 to 2 years

Bachelor's Degree (BBA/BSc): 3 years

Postgraduate Programs: 1 to 2 years (for graduates)

Eligibility

Minimum qualification: 10+2 (Higher Secondary) for diplomas & UG courses

Graduation: Required for PG courses

Other requirements: Good communication skills, personality, and basic English fluency

Career Opportunities

Graduates can work in:

Airlines (Domestic & International)

Airports (Ground handling, ticketing)

Cabin Crew / Flight Attendant

Customer Service Executive

Hospitality & Travel Agencies

Cruise Lines / Luxury Hotels

vice, and **management** to prepare students for careers in the aviation and travel industries—particularly in roles

ality industries, focusing on **customer service excellence**, **airport operations**, **in-flight services**, and **hospitality m**

involving **airline services, airport management, and passenger handling.**

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